



Claim form

Send the damaged or claimed products to RenierPerfumes, to the following address:

Renier Rodríguez Méndez. Hermanova 61, Prague 7, 170 00. Czech Republic

Along with the products send a copy of the invoice of your order and the original of this signed document.

Also send a copy of this document to the email: renierperfumes2@gmail.com. Once we receive the merchandise, we will send you a confirmation. You will also receive a message from us about the outcome of the complaint and the steps to follow. The legal deadline to resolve a claim is 30 days, but of course we will try to be faster.

Name and surname:

Direction:

Phone:

Email:

Invoice number of your order:

Description to add:

Agreement Change Refund

Bank details to receive your money:

Date and Signature :